

Croydon Healthy Homes

Do you struggle to heat your home in winter?

Confused by the meters, timers and heating controls in your home?

Would you like to reduce your gas and electricity bills?

If you own your Home or rent it from a private landlord we might be able to fund an energy assessor to visit you in your home to:

- Offer you advice on how you can save energy in your home and reduce your fuel bills without needing to turn your heating down
- Fit some small measures which will help reduce your electricity and water bills. Examples of the types of measures are on the right.
- Review your home to see if larger energy efficiency measures can be fitted, should funding be available
- Help you find and switch to lower gas and electricity tariffs, and apply for other financial support to reduce your bills, and clear any debt.
- Provide information about other local schemes and activities you and your family might be interested in.

There is no charge for the Home Visit or any of the energy and water measures.

Please see overleaf for the eligibility criteria

For more information and to apply please visit:

www.croydon.gov.uk/healthyhomes

Call 0800 292 2529

You will not be charged for this Freephone number

or complete the attached application form



LED Bulbs



Draft Proofing



Radiator Reflector Panels



Electricity Monitor



Water Saving Measures



Carbon Monoxide Detector

Croydon Council has commissioned **Groundwork London** to deliver 700 Home Visits for Croydon Healthy Homes through its Green Doctors Service. They will be allocated on a first come first served basis.



To be eligible you must be in receipt of at least one of the following benefits:

- Personal Independence Payment (PIP)
- Attendance Allowance
- Carer's Allowance
- Universal Credit,
- Child Tax Credit,
- Working Tax Credit,
- Pension Guarantee Credit,
- Income Support,
- Income-based Jobseeker's Allowance (JSA),
- Income-related Employment and Support Allowance (ESA)

OR

have a household member with a chronic medical condition

OR

be aged 70 or over

To be eligible you must own your home or rent it from a private landlord, and you household must be responsible for paying the utility bills.

Croydon Healthy Homes Privacy Notice

During the Home Visit Groundwork London will do a brief survey of your home to assess which support can be provided to improve the energy efficiency of your home, helping ensure you can heat your home adequately, but without paying more than you need to your fuel bills. With your consent we can fit some small energy and water efficiency measures which will help reduce your bills immediately.

You will be asked a series of questions about you and other people who live in your home. The information will be used to help ensure we can provide the best advice for you during the home visit, and information about other services which may be of interest to you. You do not have to answer every question, but the more information you provide us, the better the support we can offer you.

With your written consent we will use the information you provide us to apply for additional support you might be entitled to, and to other schemes of interest to you.

Your data will be held securely with only the Croydon Healthy Homes project management team having access to your personal data. The project team consists of Croydon Council's Energy Officer, and the project team at Groundwork London. Staff of Groundwork London shall comply with relevant data protection law including the Data Protection Act 2018 and the GDPR. The Croydon Healthy Homes Project Management Team will anonymise some personal data to assess the how well we are doing, and help identify improvements for future schemes, but no individuals will be identifiable from the project report.

Croydon Healthy Homes is a 3 year programme running until 2021, and all the data will collect about you during the Home Visit will be deleted at the end of the programme

For more information about how we use your personal information and your rights please read the Council's Privacy Notice on www.croydon.gov.uk/privacy

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www.croydon.gov.uk | for Croydon

If you rent your home from Croydon Council or a Housing Association, support might be available through SHINE London which is run managed by Islington Council. Please visit www.shine-london.org.uk or call 0300 555 0195

To apply for a Home Visit please complete and sign the form below

Full Name	
Full Address	
Postcode	
Contact Telephone Number	
Email Address (if you have one)	
Please tick all the boxes that apply	
<input type="checkbox"/>	I own my Home (please also tick if you are a leaseholder/shared owner)
<input type="checkbox"/>	I rent my Home from a private landlord (i.e. not from Croydon Council or a Housing Association)
<input type="checkbox"/>	I am aged 70 or over
<input type="checkbox"/>	Someone who lives with me is aged 70 or over
<input type="checkbox"/>	One or more children aged under 5 years old live with me
<input type="checkbox"/>	I am pregnant / someone who lives with me is pregnant (please indicate which applies)
<input type="checkbox"/>	I receive one or more of the following benefits: Universal Credit, Child Tax Credit, Working Tax Credit, Pension Guarantee Credit, Income Support, Income-based Jobseeker's Allowance (JSA), Income-related Employment and Support Allowance (ESA), Personal Independence Payment (PIP), Attendance Allowance, Carer's Allowance PLEASE CIRCLE THE BENEFITS YOU RECEIVE
<input type="checkbox"/>	I have a chronic medical condition / someone who lives with me has a chronic medical condition. Please indicate which applies and provide details:
Please provide any additional information you wish us to consider (including reasons for requesting a Home Visit)	
How did you hear about Croydon Healthy Homes?	
<p>Please sign below to confirm you have read the privacy statement and are happy for the information provided above to be sent from Croydon Council to Groundwork London who has been commissioned for the Home Visits.</p> <p>Groundwork London will contact you to book an appointment. Your contact details will not be shared with any other organisation without your consent, or used for any purpose other than the Home Visit.</p>	
Signature:	
Date:	

Please send the completed signed form to Malcolm Bell, Energy Officer, Croydon Council, Bernard Weatherill House Zone 7A, 8 Mint Walk, Croydon, CR0 1EA

The sheet can be scanned and emailed to HealthyHomes@croydon.gov.uk